

**FMCS****FEDERAL MEDIATION &
CONCILIATION SERVICE**

SPEAKER'S BIO



EILEEN BARKAS HOFFMAN

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FEDERAL MEDIATION AND CONCILIATION SERVICE**

Eileen B. Hoffman has served as a Commissioner (mediator) with the Federal Mediation and Conciliation Service (FMCS) in the Office of Conflict Management and Prevention (OCMP) and International Services in Washington, DC since 1997. She joined FMCS in 1975 and her career has included the mediation of labor and employment disputes in the New York City field Office, the Washington, DC field office, as well as serving as a District Director, Special Assistant, General Counsel, Director of Legislation and Director of Special Projects. Today, she mediates disputes concerning individual rights, workplace disputes, equal employment opportunity and discrimination complaints as well as collective bargaining labor disputes in the US and provides training and international work. Her training in interest-based problem-solving, negotiations, and mediation has been adapted for the US Marines in Quantico, Camp Pendleton, and Camp Lejeune.

In the international arena she trains, designs and assesses dispute resolution/mediation services and programs for new mediators, labor, management, and government officials, and members of international and nongovernmental organizations. These programs include interest-based problem solving, mediation, negotiations, and communications in Asia (China, Taiwan, Indonesia, Cambodia, Bangladesh, and Vietnam), Africa (South Africa), and the Middle East (Morocco, and Jordan), Europe (Ireland, Britain, Germany, Latvia, Lithuania, Estonia, Croatia, Bulgaria, Serbia, Montenegro, Romania, and Poland) and the Caribbean (Haiti). She has also mediated under the OECD Guidelines for Multinational Corporations for the U.S. National Contact Point (NCP) which is located at the US Department of State. Her most recent international assignment concerned training Labor Inspectors of the Jordan Ministry of Labor to become trainers for mediating workplace disputes throughout the country as well as training trainers in the ready-made garment industry in Bangladesh working with labor-management joint safety and health committees. This training was the international organization called ACCORD was conducted both in person and via webinar. She was also selected to serve as a mediator for internal employment disputes within the United Nations in New York City.

She is a recipient of the 2014 FMCS Director's Award; a graduate of the Georgetown University Law Center, Columbia University Graduate Faculties, and Cornell University School, School of Industrial and Labor Relations, she holds B.S., M.A., and J.D. degrees. She was selected to serve as a "Neutral in Residence" for Cornell Faculty and students during the 2018-2019 academic year in Ithaca, New York. She has served as an appellate mediator for the U.S. Court of Appeals for the D.C. Circuit, is a member of the D.C., Pennsylvania and U.S. Supreme Court bars, a member of the ABA's Dispute Resolution and Labor Law Sections, past National President of the Labor and Employment Relations Association (LERA), past President of the Society of Professional in Dispute Resolution (now the Association for Conflict Resolution, and a member of the President's Council of Cornell Women (PCCW).